



Schools Cash Office
Income Administration Software

Toshiba printer installation guide



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1. About this document

This document describes how to install the Toshiba TRST-A10 receipt printer for use with Schools Cash Office.

The Toshiba receipt printer can only be connected to one PC; it **cannot** be configured to be used as a networked printer with Schools Cash Office.

IMPORTANT: Do **NOT** turn on the power to the printer until instructed to do so.

Connect the Toshiba printer to your PC using the USB cable supplied and connect the power supply. Insert the till roll. Ensure the paper is fed **under** the bar.

2. Installing Epson OPOS ADK


IMPORTANT: Do **NOT** plug in or turn on the power to the printer yet as this will trigger Windows to search for and install incorrect drivers.

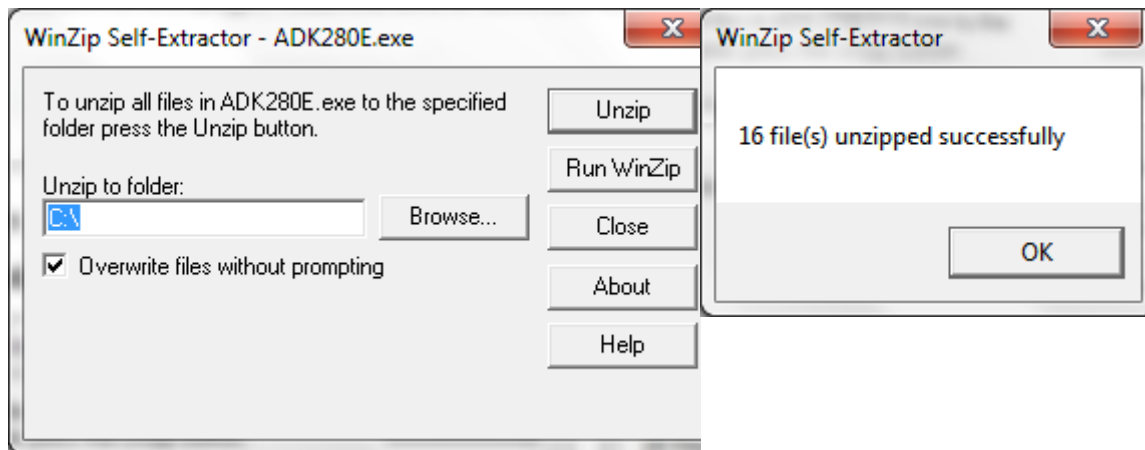
IMPORTANT: This is a Pre-requisite and is **REQUIRED** for your Toshiba Printer to work.

2.1. Installing the OPOS ADK

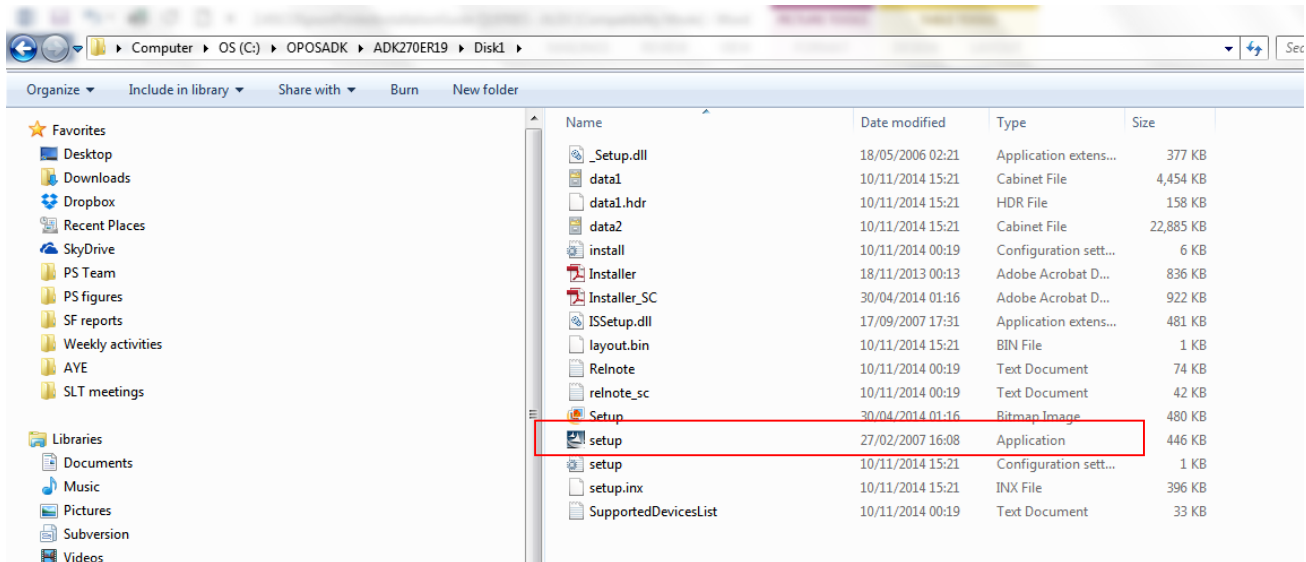
- Log on to Windows as a user with **Administrator** privileges.
- On your PC, load the Internet and go to the Epson download page:

https://download.epson-biz.com/modules/pos/index.php?page=single_soft&cid=4492&scat=38&pcat=3

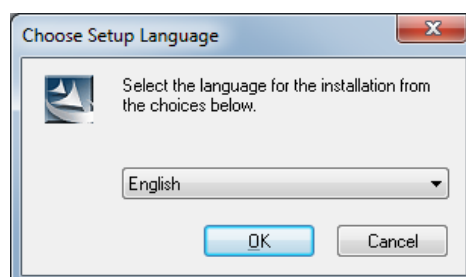
- Scroll to the bottom of the page, read the online software licence agreement and tick '**Accept**'
- Click on  to download the **Epson receipt printer drivers**.
- Double click on the zipped **ADK280E.exe** file.
- Click on **Run**.
- Click on **Unzip**.



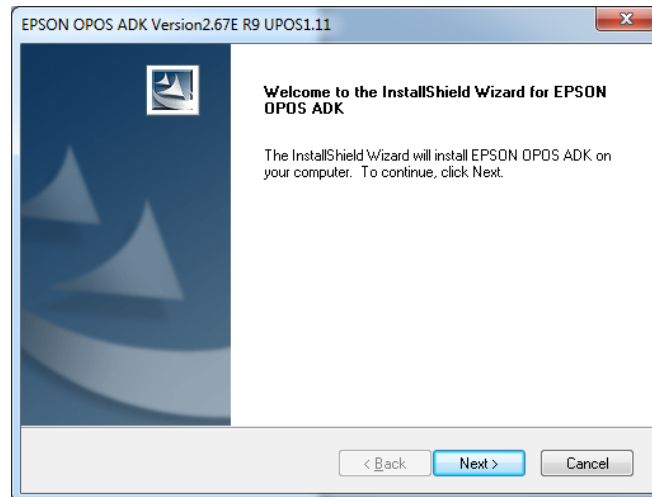
- Click on **OK**.
- Click on **Close**.
- Start **My Computer** and browse to the Local Disk (**C:**) drive.
- Double-click on **OPOSADK**.
- Double-click on **ADK280E**.
- Double-click on **Disk1**.
- Double click on the **setup.exe**.



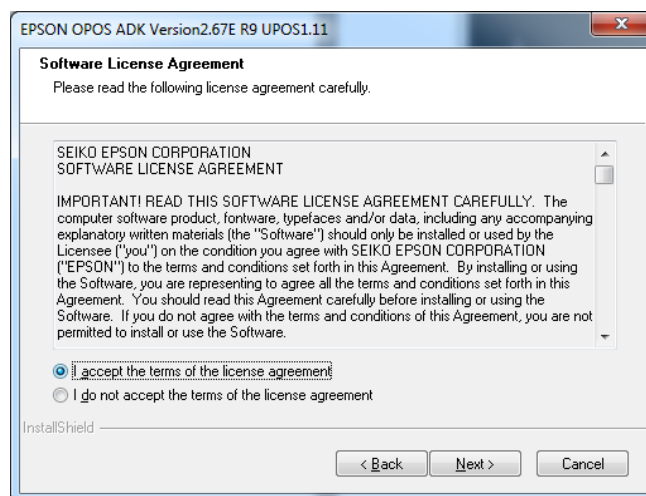
- Select the **English** language.



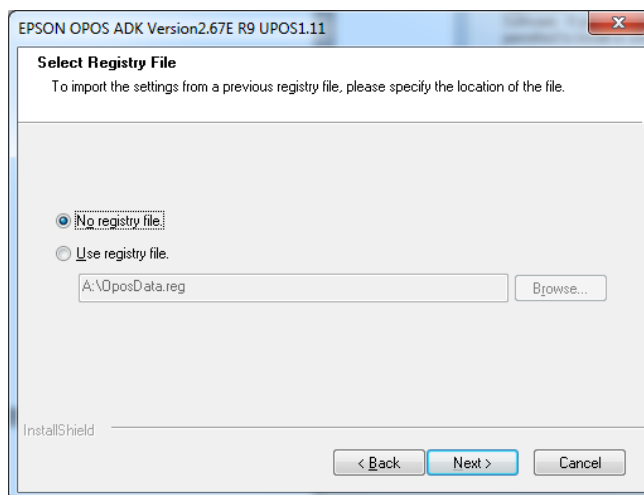
- Click **OK**.
- Click **Next**.



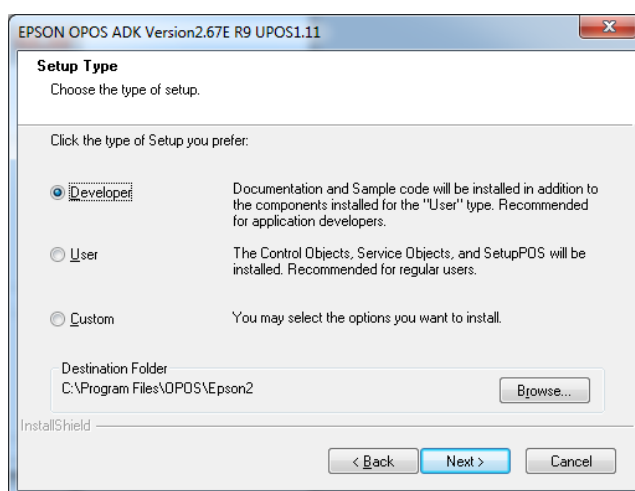
- Read the License Agreement and select **I accept the terms of the license agreement**.



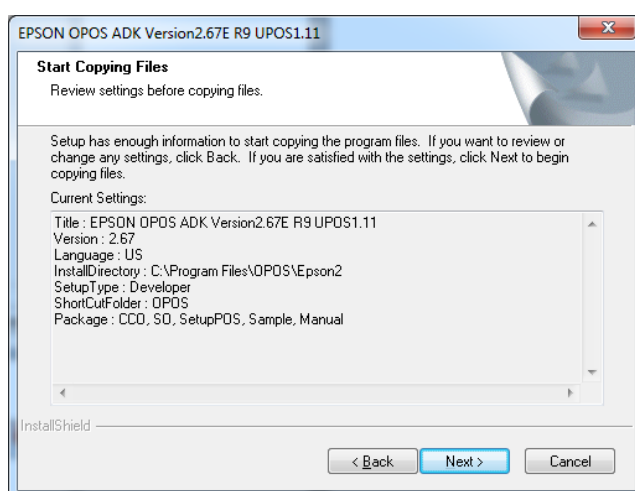
- Click on **Next**.
- Select **No registry file**.



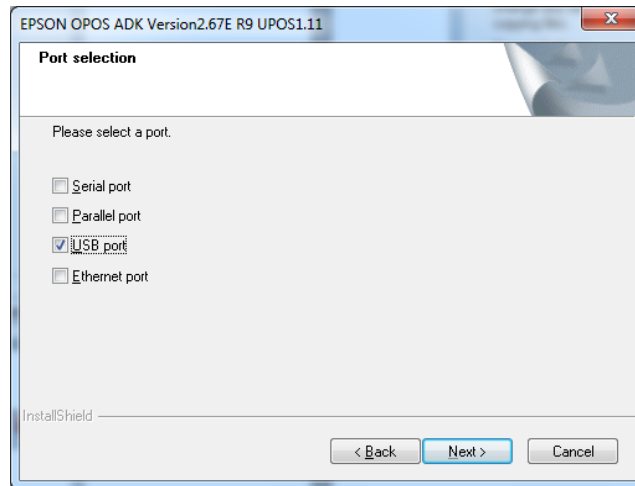
- Click on **Next**.
- Select **Developer** and click on **Next**.



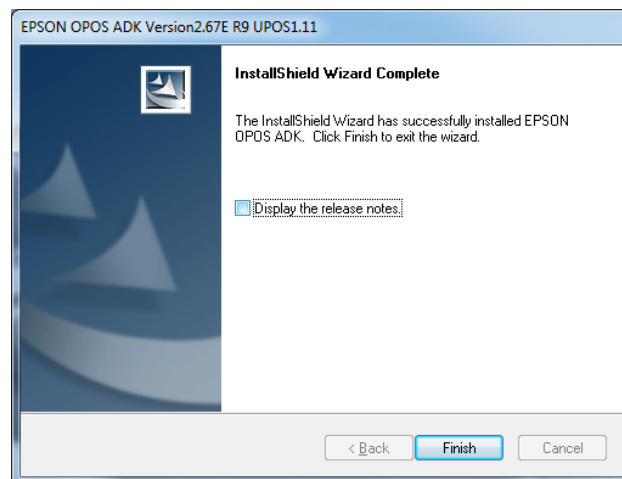
- Click on **Next**.



- Untick **Serial port** and tick **USB port**.



- Click on **Next**.
- Wait for the driver to install – the window may disappear at this point. Wait for the next window to display.
- Untick **Display the release notes**.



- Click on **Finish**.

3. Install the Toshiba printer

IMPORTANT: Do **NOT** turn on the power to the printer until instructed to do so.

3.1. Download the Toshiba drivers

- On your PC, load the Internet and go to the Toshiba download page:
http://www.toshibatec-ris.com/download_overseas/pos_system/driver_tool/
- Scroll to the **POS printers** section lower down the page, select **TRST-A10** from the Printer Model drop-down list.
- Read the licence agreement, select **Agree** and click on the **Download** button.

The screenshot shows a web page titled "POS printers". A dropdown menu is open, showing the selection of "TRST-A10" from a list that includes "Please Select Printer Model", "TRST-A00", "TRST-A10", "TRST-A12", and "TRST-A15". Below the dropdown, there is a license agreement text with 8 numbered points. At the bottom of the agreement, there is a radio button labeled "agree" and a "Download" button.

- From the Download Page, click on the **Installation kit** for the OPOS Driver:

TRST-A10				
Driver/Tool	Version	Download files	Size	File information
OPOS Driver	V001.001 (Released 18. Jul. 2012)	Release note	84KB	
		Installation kit	11,883KB	For Windows XP/ 7(32bits/64bits)/ WEPOS1.1 / POS Ready 2009/ POS Ready 7(32bits/64bits)

- When downloaded, click on the **TRSTAxOPOSV001.001_120718.zip** file, then double click the **TEC_POSPrinter** folder to open it.

- At this point turn off the printer, either by unplugging it or flicking the switch on the printer to OFF.

Note that you will need to select the relevant drivers for Windows 7 32bit or 64bit

3.2. Install the OPOS drivers

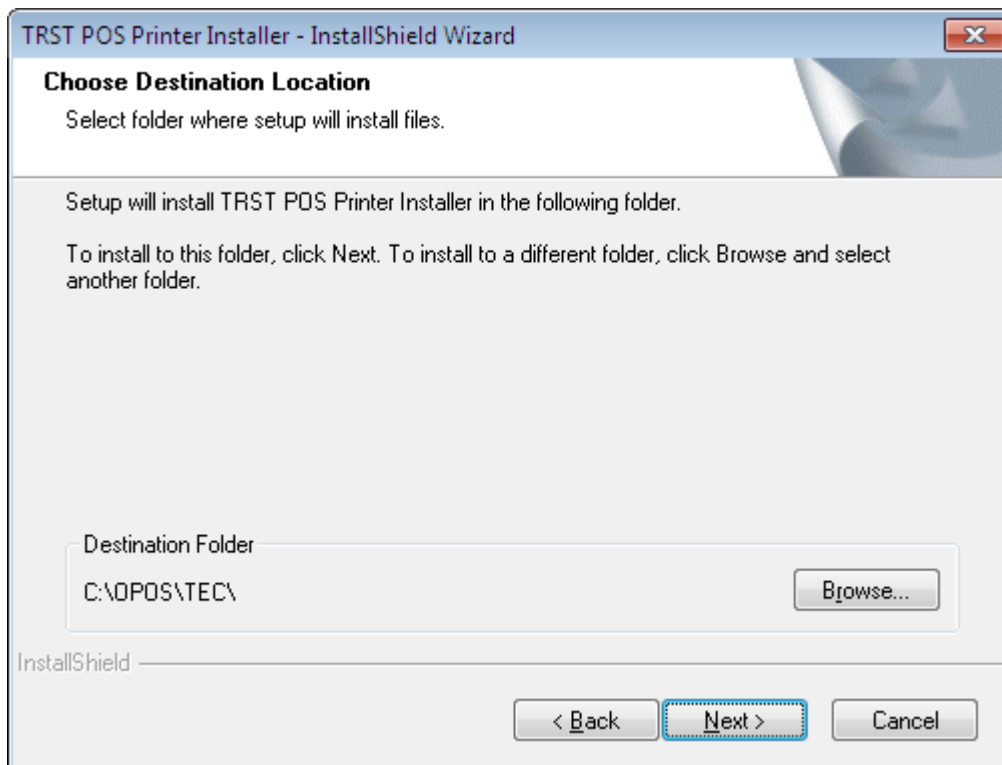
For Windows 7 32 bit:

- Click on TEC_POSPrinter_x86.zip
- Click on TEC_POSPrinter_x86
- Click on OPOS_TEC_Printer_Installer_x86.exe

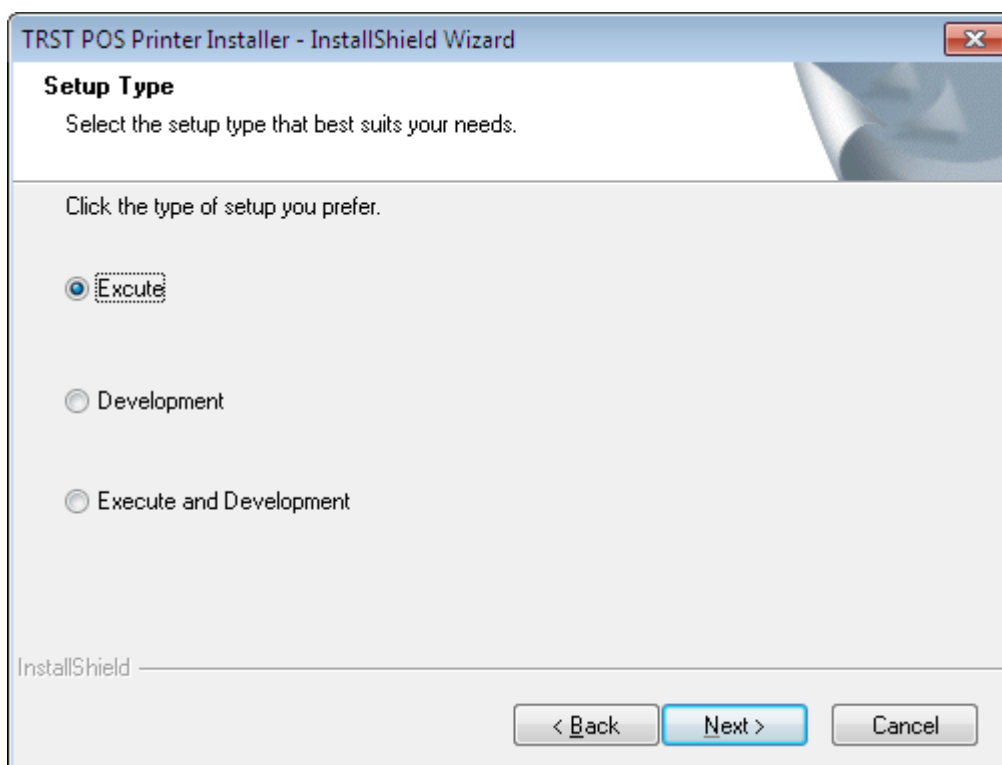
For Windows 7 64 bit:

- Click on TEC_POSPrinter_x64.zip
- Click on TEC_POSPrinter_x64
- Click on OPOS_TEC_Printer_Installer_x64.exe

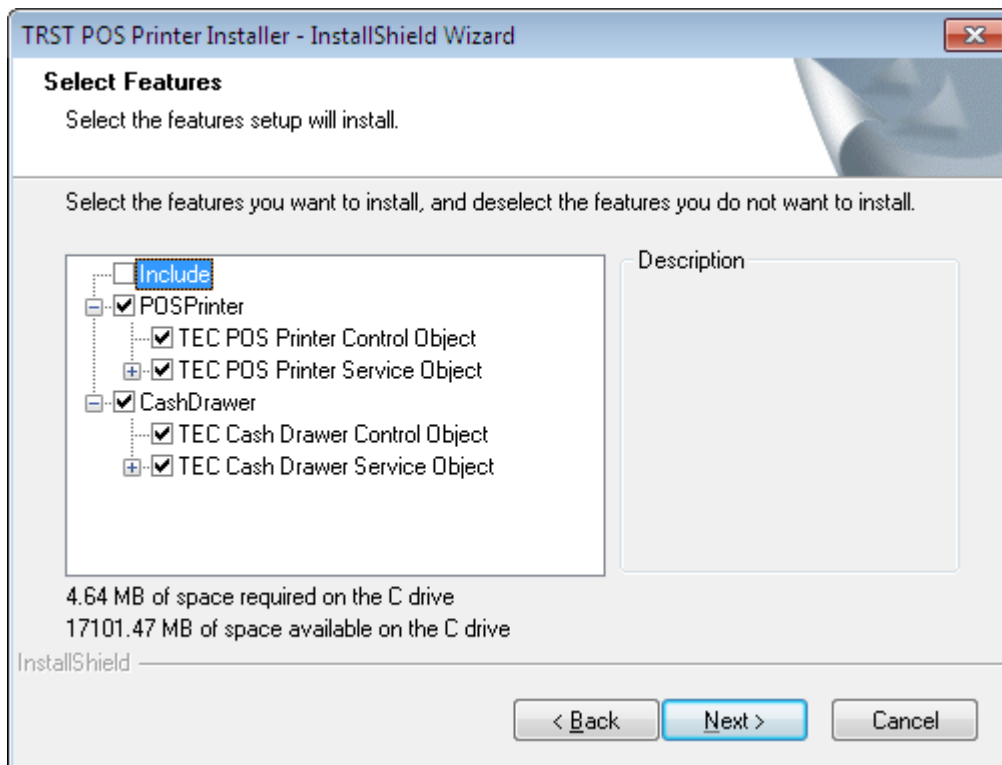
- Choose **Run**.
- Click on **Run**.
- Click on **Next**.



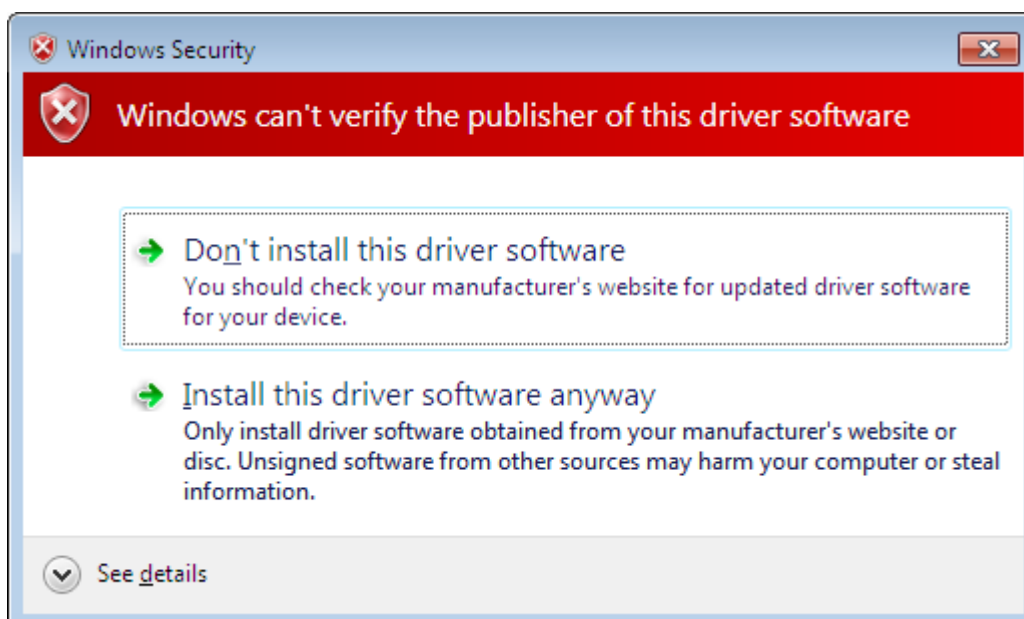
- Click on **Next**.



- Select **Execute** and click on **Next**.



- Select **Next**.



- Select **Install this driver software anyway**.

- Now plug in or turn on your printer.
- If the following message shows on your task bar, click on **Close**.

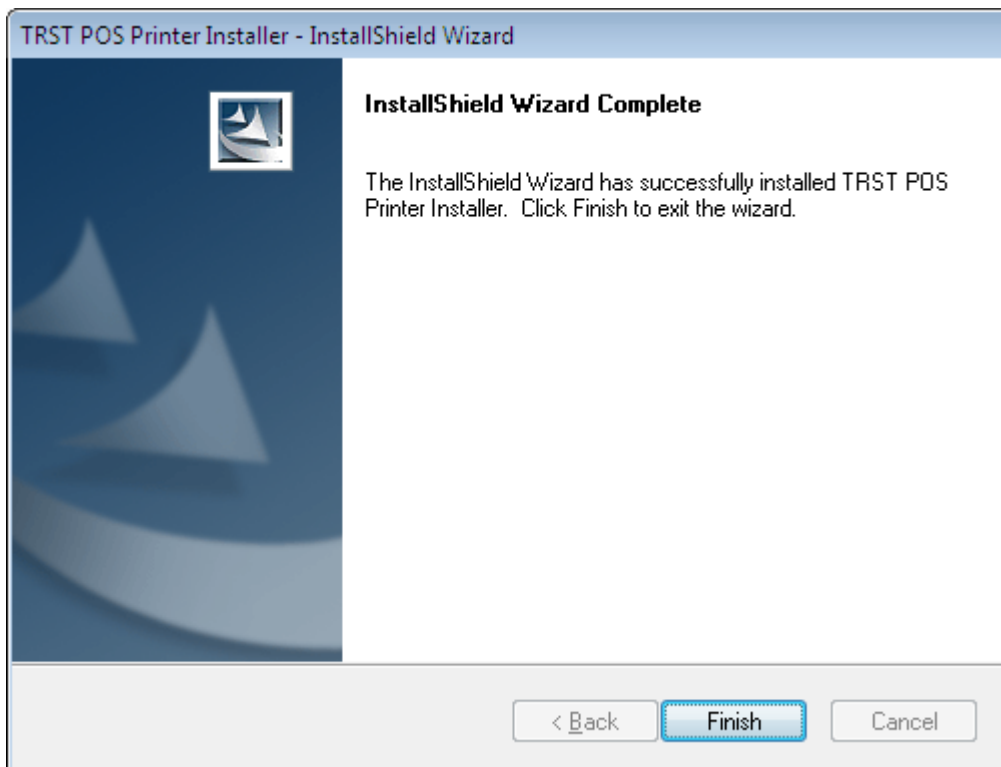
Installing device...



Please wait while Setup installs necessary files on your system. This may take several minutes.



Close



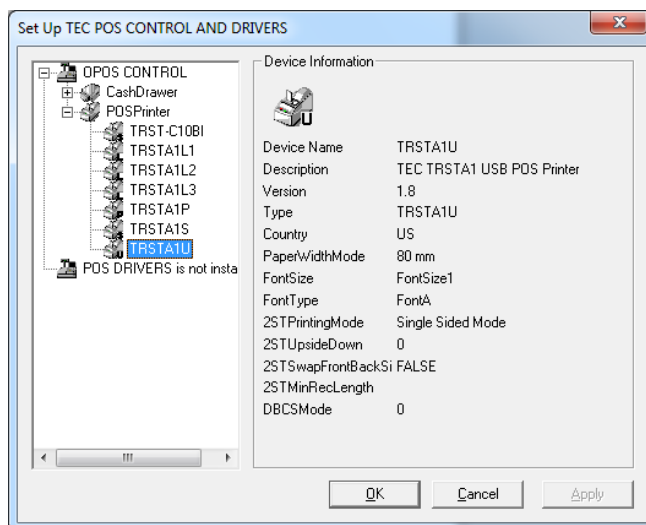
- Click on **Finish**.

4. Configure the Toshiba printer

- Click **Start, Control Panel**.
- Double click **TEC POS Drivers** (you may need to select 'Classic View' or 'View by small icons' to view the driver icon).

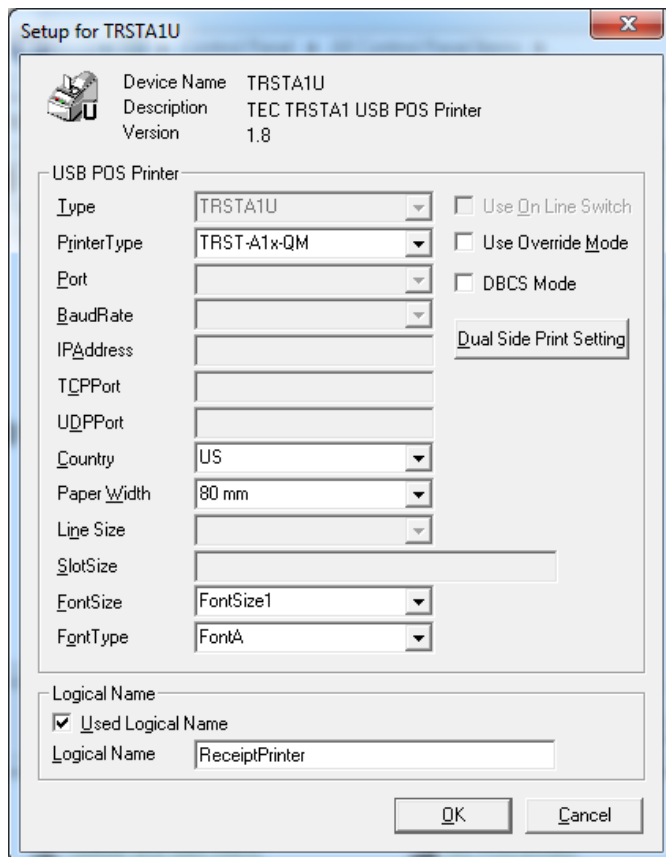


- Click on the **+ sign** to the left of **OPOS CONTROL**.
- Click on the **+ sign** to the left of **POSPrinter**.
- Double click **TRSTA1U**.



- Under **Logical Name**, tick **Used Logical Name**.

- In **Logical Name** type in **ReceiptPrinter** (Capital R, capital P, no spaces).

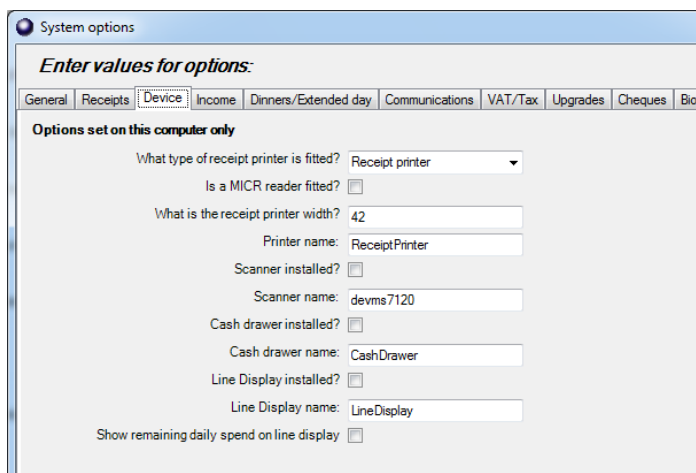


- Click on **OK**.
- Click **OK** again.
- **Close** the Control Panel.

5. Configure the printer in Schools Cash Office

Switch the Toshiba receipt printer on.

- Load **Schools Cash Office**.
- Log on as an **Administrator** user.
- On the **Configuration** screen, select **System options**.
- Click on the **Device** tab.
- Ensure the settings match those in the image displayed here.
- Click on **Done**.



System options

Enter values for options:

General Receipts **Device** Income Dinners/Extended day Communications VAT/Tax Upgrades Cheques Bio

Options set on this computer only

What type of receipt printer is fitted? Receipt printer

Is a MICR reader fitted?

What is the receipt printer width? 42

Printer name: ReceiptPrinter

Scanner installed?

Scanner name: devms7120

Cash drawer installed?

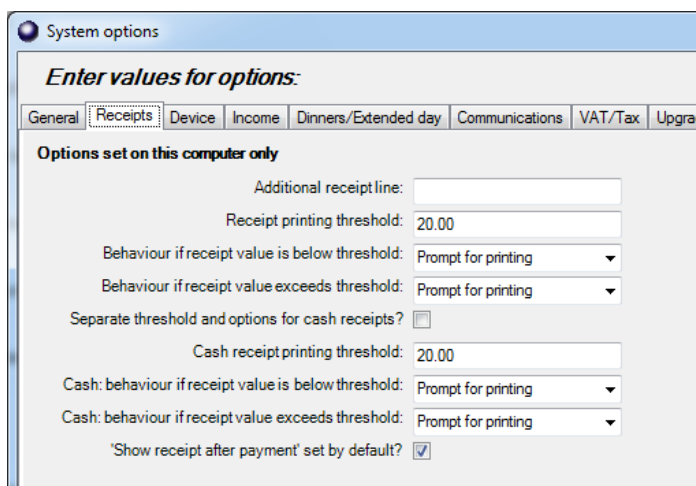
Cash drawer name: CashDrawer

Line Display installed?

Line Display name: LineDisplay

Show remaining daily spend on line display

- Click on the **Receipts** tab for more receipt printer settings.



System options

Enter values for options:

General Receipts **Device** Income Dinners/Extended day Communications VAT/Tax Upgrad

Options set on this computer only

Additional receipt line:

Receipt printing threshold: 20.00

Behaviour if receipt value is below threshold: Prompt for printing

Behaviour if receipt value exceeds threshold: Prompt for printing

Separate threshold and options for cash receipts?

Cash receipt printing threshold: 20.00

Cash: behaviour if receipt value is below threshold: Prompt for printing

Cash: behaviour if receipt value exceeds threshold: Prompt for printing

'Show receipt after payment' set by default?

6. Support

If you have any queries when installing the Toshiba printer, please contact:

Tucasi Customer Support
Email: support@tucasi.com
Tel: 0844 800 4017