

Schools Cash Office

Income Administration Software

Toshiba printer installation guide



Tucasi LtdWessex House Upper Market Street Eastleigh Hampshire SO50 9FD
School Support - 02380 016564Sales Team - 02380 016563
www.tucasi.com

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CONTENTS

1.	ABOUT	THIS DOCUMENT	.2
 ABOUT THIS DOCUMENT. INSTALLING EPSC[*] 		ING EPSON OPOS ADK	.2
	2.1.	Installing the OPOS ADK	. 2
3.	INSTALL	. THE TOSHIBA PRINTER	.6
	3.1.	Download the Toshiba drivers	. 6
	3.2.	Install the OPOS drivers	. 6
4.	CONFIG	URE THE TOSHIBA PRINTER	10
5.	CONFIG	URE THE PRINTER IN SCHOOLS CASH OFFICE	11
6.	SUPPOR	रा	11

1. About this document

This document describes how to install the Toshiba TRST-A10 receipt printer for use with Schools Cash Office in a Windows environment.

The Toshiba receipt printer can only be connected to one PC; it **cannot** be configured to be used as a networked printer with Schools Cash Office.

IMPORTANT: Do **NOT** plug in or turn on the power to the printer yet as this will trigger Windows to search for and install incorrect drivers.

Connect the Toshiba printer to your PC using the USB cable supplied and connect the power supply. Insert the till roll. Ensure the paper is fed **under** the bar.

2. Installing Epson OPOS ADK

IMPORTANT: Do **NOT** plug in or turn on the power to the printer yet as this will trigger Windows to search for and install incorrect drivers.

2.1. Installing the OPOS ADK

IMPORTANT: First installing Epson print drivers is a pre-requisite and is REQUIRED for your Toshiba Printer to work.

- Log on to Windows as a user with Administrator privileges.
- Go to the Epson download page:

https://download.epson-biz.com/modules/pos/index.php?page=single_soft&cid=4492&scat=38&pcat=3

- Scroll to the bottom of the page, read the online software licence agreement and tick 'Accept'
- Click on
 Download...
 to download the Epson receipt printer drivers.
- Double click on the zipped ADK280E.exe file.
- Click on Run.
- Click on Unzip.

WinZip Self-Extractor - ADK280E.exe	×	WinZip Self-Extractor	
To unzip all files in ADK280E.exe to the specified folder press the Unzip button. Unzip to folder:	Unzip Run WinZip Close	16 file(s) unzipped successfully	
✓ Overwrite files without prompting	About Help	ОК	

- Click on OK.
- Click on Close.

- Open a Windows explorer window and browse to the Local Disk (C:) drive.
- Double-click on **OPOSADK**.
- Double-click on ADK280E.
- Double-click on **Disk1**.
- Double click on the **setup.exe**.

OS (C:) > OPOSADK > ADK280E > Disk1

		Name	Date modified	Туре	Size
		🗟 _Setup.dll	18/05/2006 01:21	Application exten	377 KB
	×	🛗 data1.cab	14/04/2015 19:50	Cabinet File	4,460 KB
	Å	📄 data1.hdr	14/04/2015 19:50	HDR File	156 KB
eral	*	🚆 data2.cab	14/04/2015 19:50	Cabinet File	21,693 KB
	*	🔊 install.ini	14/04/2015 00:01	Configuration sett	6 KB
	*	📴 Installer.pdf	14/04/2015 00:01	Microsoft Edge P	836 KB
	*	📴 Installer_SC.pdf	14/04/2015 00:01	Microsoft Edge P	919 KB
	*	🚳 ISSetup.dll	17/09/2007 16:31	Application exten	481 KB
	<u></u>	layout.bin	14/04/2015 19:50	BIN File	1 KB
		Relnote.txt	14/04/2015 00:01	Text Document	79 KB
	R	relnote_sc.txt	14/04/2015 00:01	Text Document	42 KB
		Setup.bmp	14/04/2015 00:01	BMP File	480 KB
		🛃 setup.exe	27/02/2007 15:08	Application	446 KB
		📓 setup.ini	14/04/2015 19:50	Configuration sett	1 KB
		setup.inx	14/04/2015 19:50	INX File	396 KB
		SupportedDevicesList.txt	14/04/2015 00:01	Text Document	34 KB

Select the **English** language.



• Click OK.

• Click Next.



• Read the License Agreement and select I accept the terms of the license agreement.

Situate License Agreement Figure License Agreement controls: Situate Eventse Addressent Controls: Situate: Uper Controls: Situate: Situate:		EPSON OPOS ADK Version2.67E R9 UPOS1.11
<text><text><section-header></section-header></text></text>		Software License Agreement Please read the following license agreement carefully.
<text></text>		SEIKO EPSON CORPORATION SOFTWARE LICENSE AGREEMENT IMPORTANT! READ THIS SOFTWARE LICENSE AGREEMENT CAREFULLY. The computer software product, fortware, typefaces and/or data, including any accompanying explanatory writem materials (the "Software") should only be installed on used by the Licensee ("you") on the condition you agree with SEIKO EPSON CORPORATION ("EPSON") to the terms and conditions set forth in this Agreement. By installing or using the Software. If you do not agree with the terms and conditions set forth in this Agreement. You should read this Agreement carefully before installing or using the Software. If you do not agree with the terms and conditions set forth in this Agreement, you are representing to agree all the terms and conditions set forth in the Software. If you do not agree with the terms and conditions of this Agreement, you are not permitted to install or use the Software.
Click on Next. Select No registry file.		< <u>Back</u> <u>Next</u> > Cancel
Select No registry file.	Click on Next .	
EPSON OPOS ADK Version2.67E R9 UPOS1.11 Select Registry File To import the settings from a previous registry file, please specify the location of the file. • No registry file. Use registry file. Lyse registry file. Lyse registry file. InstallShield	Select No registry f	ile.
Select Registry File To import the settings from a previous registry file, please specify the location of the file. No registry file. Use registry file. A:\OposData.reg InstallShield (Back Next) Cancel		EPSON OPOS ADK Version2.67E R9 UPOS1.11
No registry file: Use registry file: A:\OposData.reg		Select Registry File To import the settings from a previous registry file, please specify the location of the file.
		No registry file. Lise registry file. A:\OposData reg Bjowse
		InstallShield Cancel

• Select **Developer** and click on **Next**.

EPSON OPOS ADK Version2.67	E R9 UPOS1.11
Setup Type Choose the type of setup.	
Click the type of Setup you pr	efer:
Developer	Documentation and Sample code will be installed in addition to the components installed for the "User" type. Recommended for application developers.
© <u>U</u> ser	The Control Objects, Service Objects, and SetupPOS will be installed. Recommended for regular users.
© <u>C</u> ustom	You may select the options you want to install.
Destination Folder C:\Program Files\OPOS\Ep	son2 Browse
InstallShield	< <u>B</u> ack Next> Cancel

• Click on Next.

S	tart Copying Files Review settings before copying files.
	Setup has enough information to start copying the program files. If you want to review or change any settings, click Back. If you are satisfied with the settings, click Next to begin copying files.
	Current Settings:
	Title : EPSON OPOS ADK Version2.67E R9 UPOS1.11 Version : 2.67 InstallDirectory : C:\Program Files\OPOS\Epson2 Setup Type : Developer ShortCutFolder : OPOS Package : CCO, SO, SetupPOS, Sample, Manual
	٢
Insta	allShield

• Untick Serial port and tick USB port.

Back Next > Cancel

- Click on Next.
- Wait for the driver to install the window may disappear at this point. Wait for the next window to display.
- Untick **Display the release notes**.



- Click on Finish.
- Close the window.

3. Install the Toshiba printer

IMPORTANT: Do **NOT** turn on the power to the printer until instructed to do so.

3.1. Download the Toshiba drivers

Go to the Toshiba download page:

https://www.toshibatec.com/download_overseas/pos_system/driver_tool/TRSTA10/

• From the Download Page, click on the Installation kit for the OPOS Driver:

TRST-A10				
Driver/Tool	Version	Download files	Size	File information
		🔁 Release note	84KB	
OPOS Driver	V001.001 (Released 18. Jul. 2012)	Installation kit	11,883KB	For Windows XP/ 7(32bits/64bits)/ WEPOS1.1 / POS Ready 2009/ POS Ready 7(32bits/64bits)

When downloaded, click on the **TRSTAxxOPOSV001.001_120718.zip** file, then double click the **TEC_POSPrinter** folder to open it.

3.2. Install the OPOS drivers

Note that you will need to select the relevant drivers for Windows 32 bit or 64 bit

For Windows 7 32 bit (note that these drivers are also compatible with Windows 10 and 11):

- Click on TEC_POSPrinter_x86.zip
- Click on TEC_POSPrinter_x86
- Click on OPOS_TEC_Printer_Installer_x86.exe

For Windows 7 64 bit (note that these drivers are also compatible with Windows 10 and 11):

- Click on TEC_POSPrinter_x64.zip
- Click on TEC_POSPrinter_x64
- Click on OPOS_TEC_Printer_Installer_x64.exe

TRST POS Printer Installer - Install	Shield Wizard	×	
	Welcome to the InstallShield Wizard for TRST POS Printer Installer The InstallShield Wizard will install TRST POS Printer Installer on your computer. To continue, click Next.		
	< Back Next > Cance	1	
• Click on Next.			_
TRST POS Printer Installer - I	installShield Wizard	— ×	
Choose Destination Loc Select folder where setup (ation will install files.		
Setup will install TRST PO	S Printer Installer in the following folder.		
To install to this folder, clic another folder.	k Next. To install to a different folder, click E	Browse and select	
Destination Folder			
C:\OPOS\TEC\		Browse	
InstallShield			
	< <u>B</u> ack	ext > Cancel	
• Click on Next.			

RST POS Printer Installer - InstallShield Wizard	
Setup Type Select the setup type that best suits your needs.	
Click the type of setup you prefer.	
Excute	
Development	
Execute and Development	
allShield	
	< Back Next > Cancel
• Select Excute and click on Next .	
ST POS Printer Installer - InstallShield Wizard	
Select Features Select the features setup will install.	
Select the features you want to install, and dese	elect the features you do not want to install.
POSPrinter POSPrinter TEC POS Printer Control Object ✓ TEC POS Printer Service Object ✓ CashDrawer TEC Cash Drawer Control Object ✓ TEC Cash Drawer Service Object	Description
4.64 MB of space required on the C drive 17101.47 MB of space available on the C drive stallShield	
	< Back Next > Cancel
• Select Next.	



- Select Install.
- Now plug in or turn on your printer.
- If the following message shows on your task bar, click on **Close**.

Installing device...

S	Please wait while Setup installs necessary files on your system. This may tal everal minutes.	ke
		Close
TRST POS Printer I	Installer - InstallShield Wizard Complete InstallShield Wizard Complete The InstallShield Wizard has successfully installed TRST POS Printer Installer. Click Finish to exit the wizard.	

• Click on **Finish**.

4. Configure the Toshiba printer

- Click Start, Control Panel.
- Double click TEC POS Drivers (you may need to select 'Classic View' or 'View by small icons' to view the driver icon).
 TEC POS Drivers

Click on the + sign to the left of OPOS CONTROL.

- Click on the **+ sign** to the left of **POSPrinter**.
- Double click **TRSTA1U**.

|--|

- Under Logical Name, tick Used Logical Name.
- In **Logical Name** type in **ReceiptPrinter** (Capital R, capital P, no spaces).

U Description · Version ·	IEC TRSTATU IEC TRSTAT USB POS I.8	Printer		
6B POS Printer				
ype TRST/	(1U 👻	🗖 Use <u>O</u> n Line Switch		
interType TRST	A1x-QM 💌	Use Override <u>M</u> ode		
ort	V	DBCS Mode		
audRate	Y	Dual Side Print Setting		
CPPort				
DPPort				
ountry US	•			
aper <u>W</u> idth 80 mm	•			
ne Size	Ψ.			
lotSize				
ontSize FontSiz	e1 💌			
ontType FontA	•			
gical Name				
Used Logical Name				
gical Name Receip	tPrinter			

- Click on **OK**.
- Click **OK** again.
- **Close** the Control Panel.

5. Configure the printer in Schools Cash Office

Switch the Toshiba receipt printer on.

- Load Schools Cash Office.
- Log on as an Administrator user.
- On the **Configuration** screen, select **System options**.
- Click on the **Device** tab.
- Ensure the settings match those in the image displayed here.
- Click on Done.

Enter valu	es for a	options	S .:							
General Receipts	Device	Income	Dinners/Exter	ided day	Communic	ations	VAT/Tax	Upgra	des Che	ques
Options set on	this comp	ter only								
	What type	e of receip	ot printer is fitte	d? Rece	eipt printer		-			
		ls a Mi	ICR reader fitte	d? 📃						
	What	is the rece	eipt printer widt	h? 42			_			
L			Printer nam	e: Rece	eiptPrinter					
			Scanner nam	ie: devi	ns7120		_			
		Cash	drawer installe	d? 🔲						
		Ca	ash drawer nan	ne: Cash	Drawer					
System opt	e Re ions alues i	ceipt for op	s tab fo	or m	ore re	ceip	ot pri	inte	r set	tin
System opt	e Ree	for op	stab fo	or mo	ore re	ceip Com	ot pri	ons \	r set	tin;
System opt System opt Enter va General Rece Options set	e Red ions <i>Jues</i> ipts De on this c	for op	stabfc	or mo	ore re	ceip Com	ot pri	ons \	r set	tin;
System opt Enter vz General Rece Options set	e Re ions alues ipts De on this c	for op	stabfc	ers/Edd	ended day	ceip Com	ot pri	ons \	/AT/Tax	tin;
System opt Enter va General Rece Options set	e Re e	for op vice In computer Re	stabfc	or mo ers/Edd receipt g thresh	ended day	ceip Com	nunicati	ons \	/AT/Ta	: U
System opt Enter va General Rece Options set	e Rec ions alues ipts De on this c	for op vice In computer Re receipt v	stab fo	ers/Extern receipt g thresh	ended day line: nold: 20.0	Com Com	nunicati	ons \	/AT/Ta	: U
System opt Enter va General Rece Options set Beh Beh	e Ree	for op vice In computer Re receipt v	stab fo	or mo ers/Extern receipt g thresh v thresh s thresh	ended day line: nold: 20.0 nold: Pron nold: Pron	Ceip Com D0 mpt for	printing	ons \	/AT/Tax	tin,
System opt Enter va General Rece Options set Beh Beh	e Ree	for op vice In computer Re receipt v d and op	stab fo	ers/Externation receipting threshow threshow threshow threshow the streshow the str	anded day line: nold: 20.0 nold: Prop nold: Prop pts?	Ceip Com Do mpt for mpt for	printing	ons \	/AT/Ta	tin:
System opt Enter va General Rece Options set Beh Beh: Separate	e Red ions alues i ipts De on this o aviour if i aviour if i threshol	for op vice In computer Re receipt v receipt v d and op Cash re	stab fo	ers/Edd receipt g thresh v thresh s thresh sh recei g thresh	anded day line: nold: 20.0 nold: Prov nold: Prov nold: Prov nold: 20.0	Cereis Com DO mpt for DO	printing	ons \\	/AT/Ta	tin;
System opt Enter vz General Rece Options set Beh Beh Separate Cash: beh	e Ree ions ipts De on this c aviour if aviour if threshol aviour if	for op vice In computer Re receipt v d and op Cash re receipt v	stab fo	ers/Edd receipt g thresh w thresh s thresh h recei g thresh w thresh	anded day line:	Cerip Com Do mpt for mpt for mpt for mpt for	printing	ons \\	/AT/Ta	tin;
System opt Enter va General Rece Options set Beh Beh Separate Cash: beh	e Rec ions international ipts De on this c aviour if aviour if threshol aviour if	for op vice In computer Re receipt v d and op Cash re receipt v receipt v	Additional Additi	Pr mo ers/Edd receipt g thresh w thresh s thresh w thresh s thresh	anded day line: nold: 20.0 nold: Pro- nold: Pro- nold: Pro- nold: Pro- nold: Pro- nold: Pro- nold: Pro- nold: Pro-	Cerip Com DO mpt for DO mpt for mpt for mpt for	printing printing printing printing	ons \\	/AT/Tæ	tin;

6. Test the receipt printer

If you are already using Schools Cash Office, test the receipt printer as follows:-

- Restart Schools Cash Office.
- On the Audit screen, select Income and expenditure log.
- Click on a transaction.
- Click on **Print**.

For new users, the receipt printer can be tested once the first transaction has been entered.

7. Troubleshooting

If the receipt printer does not print, refer to the FAQ on our website <u>help.tucasi.com</u>, click on the link to Frequently Asked Questions and select Receipt Printer FAQs - My Toshiba receipt printer isn't working (or go direct via this link

https://tucasi.atlassian.net/wiki/spaces/SHC/pages/49119308/Our+Toshiba+Receipt+Printer+isn+t+Working

Printing to an A4 printer (for PCs without a receipt printer installed)

In the absence of an Epson receipt printer, to set up Schools Cash Office to print to an A4 printer, refer to our website: on the Tucasi website <u>help.tucasi.com</u>, click on Getting Started with SCO, select **System Options Settings SCO** and select **Print Receipts to an A4 Printer** (or go direct via this link

https://tucasi.atlassian.net/wiki/spaces/SHC/pages/49020983/Print+Receipts+to+an+A4+Printer?src=search)

8. Support

If you have any queries when installing the Toshiba receipt printer, please contact:

Tucasi Customer Support

